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CUSTOMER FAQ



ALBERTA CONSTRUCTION
SAFETY ASSOCIATION



Why clean windows



Because it feels good to have clean windows!

Getting your windows cleaned on a regular basis is also an important part of protecting the glass at your home or business. If you

neglect your windows for extended periods of time, environmental pollutants will build up on them! If these contaminants are left there, they will chemically bond with the glass, like rust etching steel. Regular window cleanings will prevent this damage and maintain your investment. Plus, here in Calgary and all of Alberta, we need all the sun we can get! Let the sunshine in through clean windows and feel at peace.

Our Promise

Satisfaction Guarantee

100% satisfaction guarantee. If for whatever reason we missed something, we'll come back at no charge to make things right.

Please report any missed panes, streaks or deficiencies within 72 hours of service, and we will make arrangements to make it right.



Window cleaning technique

What's so special about a professional window cleaning with Invisible Windows? You can see for yourself our technique, designed for the best possible shine:



01 We take our time

Using a scrub brush and a window cleaning solution. We scrub all the glass clean, making sure we get deep in the corners. From there, we use a professional window cleaning squeegee to clean all the dirty water off the glass. Lastly, we wipe down the frames and dry all the edges so that you don't have water dripping or ugly streaks. We do not typically wipe down the frames, especially exteriors. We recommend pressure washing to remove dirt, mildew and cobwebs. We do a wipe down of sills and tracks when doing interiors, a detailed cleaning of the tracks is an additional service.

02 Winter Cleaning

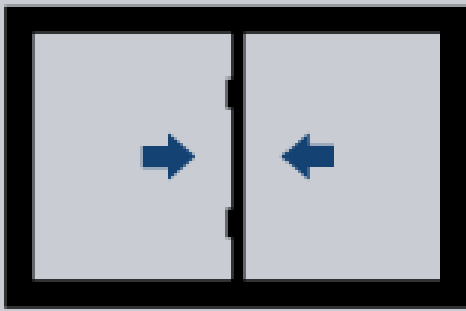
We clean all year round, even with the snow and Calgary's infamous temperatures! We often get asked how we do it when it's below freezing. **Easy:** gloves, warm coat, and windshield wiper fluid. Please note that interior window cleaning can be done year-round, while exteriors can be completed as long as the ground conditions are favorable (if there is ice or deep snow, we cannot set up our equipment, it is safe to estimate temperatures of up to -10)

03 The Invisible Windows Difference

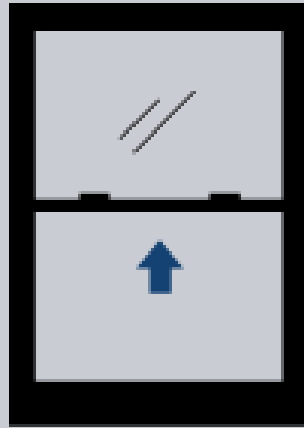
We care about your time, we care about your happiness, we care about doing a good job the first time, we care about what you have to say, and we care about your business. We take our time to make sure we do things right the first time.



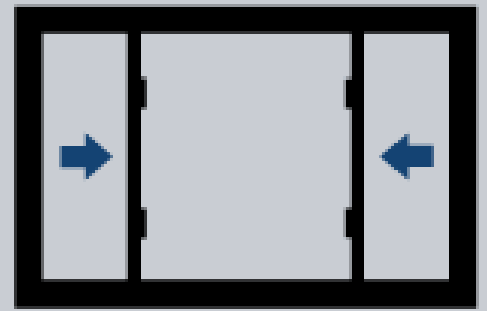
For window cleaning, the question we get most often is: **what's a pane?**



2 PANES



2 PANES



3 PANES

In words, a window pane is a piece of glass separated by a divider. If you were to physically touch the glass and run your hand over it, every time you have to lift up your hand from the glass to touch the next piece it is considered a separate pane.

For the best possible clean, we work one pane at a time.

We scrub down each pane individually, making sure we get deep in the corners, and squeegee the glass. From there, we use a towel to detail all the edges of the glass and frame. Almost as much time is spent cleaning a small pane as a large one because of detailing. It takes time and effort, but the resulting gleam is more than worth it!

Why Window Cleaning is Essential

While glass looks smooth to the untrained eye, window glass is actually a surface that is full of microscopic holes. These holes capture different elements and can wear down the glass quickly if not properly cleaned.

Without cleaning your window washing, the grime and dirt penetrate the glass. This causes staining and other kinds of damage from interior and exterior sources such as wind, rain, salt water, changes in temperature, cleaning products, pollutants, and dirt. Less sunlight can come through the glass as well, resulting in higher utility bills.

Windows add a wonderfully aesthetic element to your home. Taking care of them is paramount to your overall home's value. How long windows last will depend largely on your ability and dedication to caring for them.

Need a little help cleaning your windows? Leave it to the professionals! Contact us today to see how we clean your windows, leaving them almost invisible.

Other Services We Offer



pressure washing

increases the longevity of property assets



eavestrough cleaning

ensuring the proper functioning of the exterior drainage system



high dusting

an essential part of home maintenance





Invisible Windows is fully insured. We do background checks and all employees wear Invisible Windows branded clothing. We only drive Invisible Windows vehicles and we always guarantee our work. Your neighbors and family will see the difference when Invisible Windows has been to your home!

The Invisible Windows Team



Safety is our highest priority and that is why our employees have some of the highest training in the city.

